

Cir No. 11 /M-2/2023

13 <sup>th</sup> June 2023

## TO ALL PRIMARY & DISTRIBUTOR MEMBERS OF THE ASSOCIATION:

Dear Sir,

We would like to inform you that there has been a consistent request from our Members, that the Association should accept Complaints of Outstanding Dues of the last 3 years and include them in our Conciliation Process.

We are glad to inform you that the Association has decided to open a One-Time Special Window for a limited period from 13<sup>th</sup> June 2023 to 31<sup>st</sup> August 2023 in which the Association will accept Complaints of such old Outstanding's, provided there exists a transaction for Sales/ Goods Return/ Money Receipt / Cheque Dishonour / within the period of last 3 years. i.e. from 01.09.2020 to 31.08.2023.

Kindly note that from **01.09.2023**, the Association will accept only those Complaints where the last transaction as mentioned above is within the period of **18 months**.

We, therefore, request all Members to make a note of the same and take maximum benefit of this One-Time Special Window to Lodge their old Complaints.

For any Clarifications please contact Mr Sanjay Bhalekar on 022-44750909 Ext 114 or on his Mobile 9819692580.

Thanking you,

Yours truly,

P. Chandrasekharan Senior Director & Secretary

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